

1. Acceptance of the Terms

By contracting any excursion service, you hereby agree to the following terms and conditions of reservation. www.excursionvinales.webcindario.com and <http://vinaleshorseride.webcindario.com> provides an "online" platform for the search of excursions and acts as a booking agent only in relation to the reservations you make through our website. By booking any transfer services on our website you automatically enter into a contractual relationship with the driver of the trip. We act exclusively as an intermediary.

Although we establish a rigorous process of selection and publication of our services we can not guarantee if all the information is accurate, complete or correct, nor can we be responsible for any error (including typographical and manifest errors), interruption (or for any temporary break and / or partial, repair, improvement or maintenance of our website or something else), false, misleading or inaccurate information or non-delivery of information.

2. Confirmation

To confirm a reservation, you must be authorized to make the reservation for all the persons named in the reservation and for your mother, father or guardian of all the members of the parties who are under 18 at the time of booking. When making the reservation you will be confirming that all the persons named in the reservation will accept the Terms and that you will inform the other persons named in the reservation of the details of the confirmation as well as any other relevant information. When making the reservation you are also responsible for all payments incurred in making the reservation.

At the time of payment you will agree to these Terms. Upon completion of the reservation you will be sent a document with the details of it, and the data of the person responsible for the journey, which directly links you and the driver who performs the service.

You are responsible for paying the remaining amount of the total reservation and in cash at the end of the trip.

3. Age and responsibility.

You must guarantee that you are 18 years of age or older and have the legal capacity to use the Site and to create a legally binding contract with the relevant hosting provider. You must ensure that all Personal information submitted during the booking of the accommodation is correct and accepts financial responsibility for all transactions made under your name or account.

4. Cancellation and Cancellation

By making a reservation, you will accept and agree to the relevant cancellation. If you belong or not to the European Union, there will be no cancellation period applicable for any reservation. However, you will be allowed to modify or cancel said reservation 15 days before your arrival in Cuba in which case you will be reimbursed for the total reservation costs incurred, if a cancellation were involved. Otherwise, no refund policy is applicable.

We are not responsible for airline cancellations, ie if you have scheduled a service and your flight is canceled, the deposit is not returned, it is saved to schedule a new date. If your airline cancels, it is directly responsible for the expenses and losses incurred, including deposits made for any type of reservation.

If, for any reason, once you arrive in Cuba, you do not perform the service, you must notify the person in charge of the service indicated on the reservation voucher by telephone, otherwise you may be required to pay 50% of the service before your departure. Cuba.

5. Responsibility and Obligations

The client should know that in Cuba it is not obligatory for taxistaws to have compulsory insurance for third parties and it must be the same client that contracts medical and travel insurance as required by Cuban laws.

www.excursionvinales.webcindario.com and <http://vinaleshorseride.webcindario.com> will not be responsible for losses, expenses or damages of any kind caused by you as a result of acts, errors, omissions, infractions, negligence, fraudulent purposes, false statements and deceptive, breach of contract, breach of legal duty, intentional misconduct, or any other tortuous act attributable, whether total or partial, to taxi drivers or any other independent business or service providers that sell their products and services through us .

This means that in case you suffer a personal injury, illness or death as a result of an act or omission of a guide or you have any complaint about the quality of the services provided or in case you have any complaint, your exclusive right to present an appeal will be against the independent third party who provided said service and www.excursionvinales.webcindario.com and <http://vinaleshorseride.webcindario.com> will have no responsibility (whether in contract, tort or other). We are not responsible for what happens once you arrive in Cuba or for monitoring your stay in Cuba. Our services end with the confirmation of the reservation service that you reserve within the established period of 48 hours. Nor are we responsible for any price increase although this would be a very unlikely event.

You understand that we may not have carried out any control over the guides or the convenience of the guide and / or the services offered for sale through the Website.

When you, or any of the persons whose name you are booking, have violated any of the provisions of these Terms or contravention of any law or right of third parties, we reserve the right to cancel your reservation without any refund or compensation and also recover the costs incurred as a result of their breaches of these Terms.

Nothing in these Terms will be considered to exclude or limit the liability of www.excursionvinales.webcindario.com and <http://vinaleshorseride.webcindario.com> for any death or personal injury resulting from our negligence, or the negligence of our employees or by fraudulent distortion.

6. Force Majeure

The customer should know that in Cuba, no type of insurance is required by drivers or guides for the realization of tourist services, so in the event of an accident we will not be responsible for any change, cancellation, effect on your reservation, loss or damage suffered by you or the guides or drivers and / or www.excursionvinales.webcindario.com and <http://vinaleshorseride.webcindario.com> ones with you that are due to any event or circumstance caused by force majeure. By way of example force majeure includes, but is not limited to, war, revolution, terrorist attack, border closures, epidemic, natural catastrophes or other causes that seriously affect both parties as well as other unpredictable causes beyond our reach.

7. Miscellaneous

You agree that only financial compensation may not be appropriate for us if there is a breach or threat of breach of our Terms and that we are entitled to seek all remedies available to us. Each right or remedy of yours or ours with respect to these Terms shall not affect any other right or remedy of ours, whether under these Terms or not. The rights and remedies given under this agreement are in addition to, and are not excluded from, any right or remedy provided by law.

In the event that a court or administrative agency finds no obligation in compliance with these terms, that provision will not be part of these Terms and the remaining provisions will continue to apply.

If you or www.excursionvinales.webcindario.com and <http://vinaleshorseride.webcindario.com> waive any right as a result of a violation or breach, any section of these Terms used by the other will not be considered a waiver of any further infringement or non-compliance. Furthermore, it will not affect the other Terms unless it is expressly confirmed in writing by the party waiving their rights.

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reserves the right to change our Terms at any time.